iCOMMERCIAL®

COMMUNITY PROPERTY PORTAL

An unrealized potential to attract prospects
Build around for convenience and tracking hence cut cost
Developing Immediacy by retaining tenants with Competitive Advantage Features
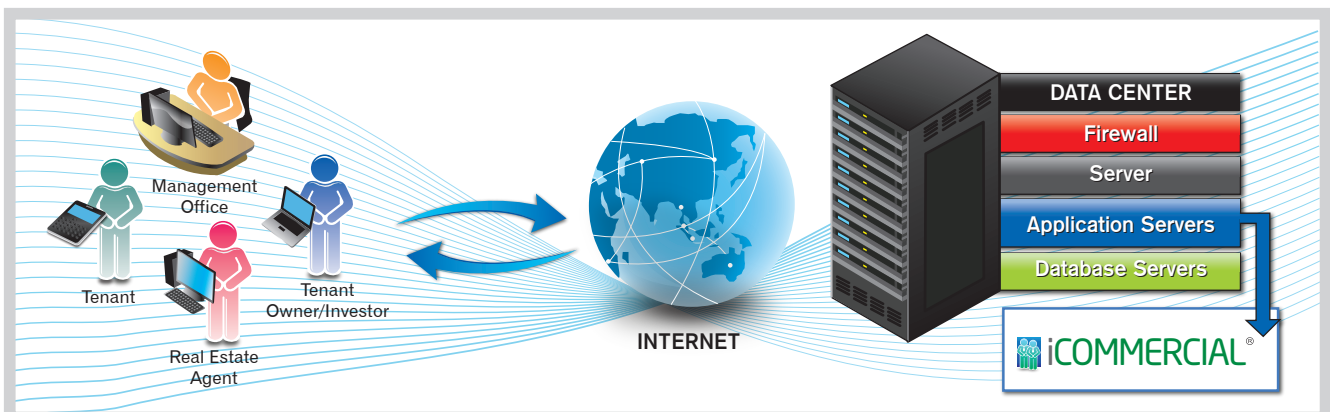
Moving services online, integrating data, reducing technical issues, improving record keeping and enhancing communication is prime platform that iCommercial offers to ensure the iCommercial communities are well maintained and all parties are well served.

Property Managers are given access or e-mailed reports and virtually any other data they'd like to be able to see. Owners can log in from their home or office and property managers can log in from any property with a web browser. iCommercial allows a landlord or rental property manager to automate and track the leasing process from beginning to end. The portal enables prospecting of tenants, automatic rent collections and vacancy planning.

Facilities maintenance systems allow landlords or managers to track work orders, schedule preventative maintenance, and communicate with maintenance staff. The System within portal will automatically create schedules and alerts, as well as generate work orders. It can be used for building, grounds and asset management across multiple locations.

It is a property, asset and financial management system built on a unified platform with portfolio-wide access to real-time information with drill down. Designed specifically for the commercial market with:

- Property Management Dashboard with full Drill Down
- New Powerful Recoveries Engine for Debt Recovery
- Advanced Retail Functionality add as needed

- Critical Dates/Notification Tracking
- Correspondence Management
- Commercial Leasing Analytics Reporting

Management Office

Tenant

Real Estate Agent

Tenant Owner/Investor

INTERNET

DATA CENTER
Firewall
Server
Application Servers
Database Servers

iCOMMERCIAL®

Commercial Portal Front
Owners/Tenants

- **Announcements**
  - Allows office administrator to create, schedule & manage electronic announcements

- **Community Board Posting of Notes**
  - Allows notes on a community board to share among the commercial community, upon approval
  - Allows office administrator to manage & process postings

- **Owners/Tenant Details & Billing Details**
  - Allows owners/tenants to manage their contact & monitor their billing details
  - Allows owners/tenants to print out outstanding bills, transactions statement, invoices & receipts

- **Bookings Management**
  - Allows checking of facilities availability and make booking online
  - On communal facilities like auditorium, meeting room & halls if applicable

- **Servicedesk**
  - Allows owners/tenants generates work flow progress to raise & monitor requests online

- **Downloads**
  - Allows owners/tenants to download of files & documents from management office
  - Standard template storage

- **Services & Lifestyle**
  - Allows office administrator to upload useful links & telephone numbers for owners/tenants

- **Advertisement**
  - Advertisement opportunities for vicinity

- **Mobile Version**
  - Access the portal via Mobile Browser

- **Tenancy Notification**
  - Tracking of the changes on tenancy
  - Commercial Tenancy Schedule
  - Critical Date Notification
  - Lease Expirations
  - Option Notices
  - Tenant Insurance Expiration

Systems within Portal Backend

Reminders, Notifications & Monitoring
- Announcements
- Community Board
- Pending Tickets
- Pending Bookings
- Upcoming Environmental Schedules
- Upcoming Preventive Maintenance
- Upcoming Contractor's Expiry

Properties Management
- Unit Management
- Parking Lot Management
- Equipments
- Facilities
- Assets

Leasing
- Stacking Plan - Tools for tracking property space & building levels
- Demographic data of Owners & Tenants
- Tenancy Reminders
- Rentals

Announcement & Community Board Management

Security Management

Maintenance Management

Inventories

Bookings Management

Servicedesk

Real Estate Agent Login

Reports

Contractors Management

Correspondence Management

Billings
- Utilities & Maintenance
- Debt Recovery
- Retail Sales / Percent Rent

Procurement
- Workflow Notification
- Generate ePO

Basic CRM (Customer Relationship Management)
- Prospect details

3rd Party Integration

Forum Integration
- ☑ Free Installation & Integration
- ☑ Does not include charges from the Forum Software provider (if any)

Payment Gateway Integration
- ☑ Free Integration
- ☑ Does not include charges from the Payment Gateway Solution provider (if any)

SMS Gateway Integration
- ☑ Free Integration
- ☑ Does not include charges from the SMS Gateway Solution provider (if any)

Now with GST Accounting

Customizable Portlets & Management Modules
With SOA Framework, iKonxept Portal Apps Suite integrates the back-end property management software to provide real-time management information and also the modules are modular and we can always carry out any customization suited to the needs.

Software-as-a-Service (SaaS)
With SaaS model, user can own a portal with minimal upfront costs. To start up, users have zero hardware fee to pay for, SaaS has predictable subscription pricing, which simplifies budgeting and forecasting

Custom Branding
Through a comprehensive branding of the users' portals, further strengthening of the corporate identity can be achieved. The user will have the decisions on the means to brand the offerings of the portal, from the domain and the color scheme to many other available features.