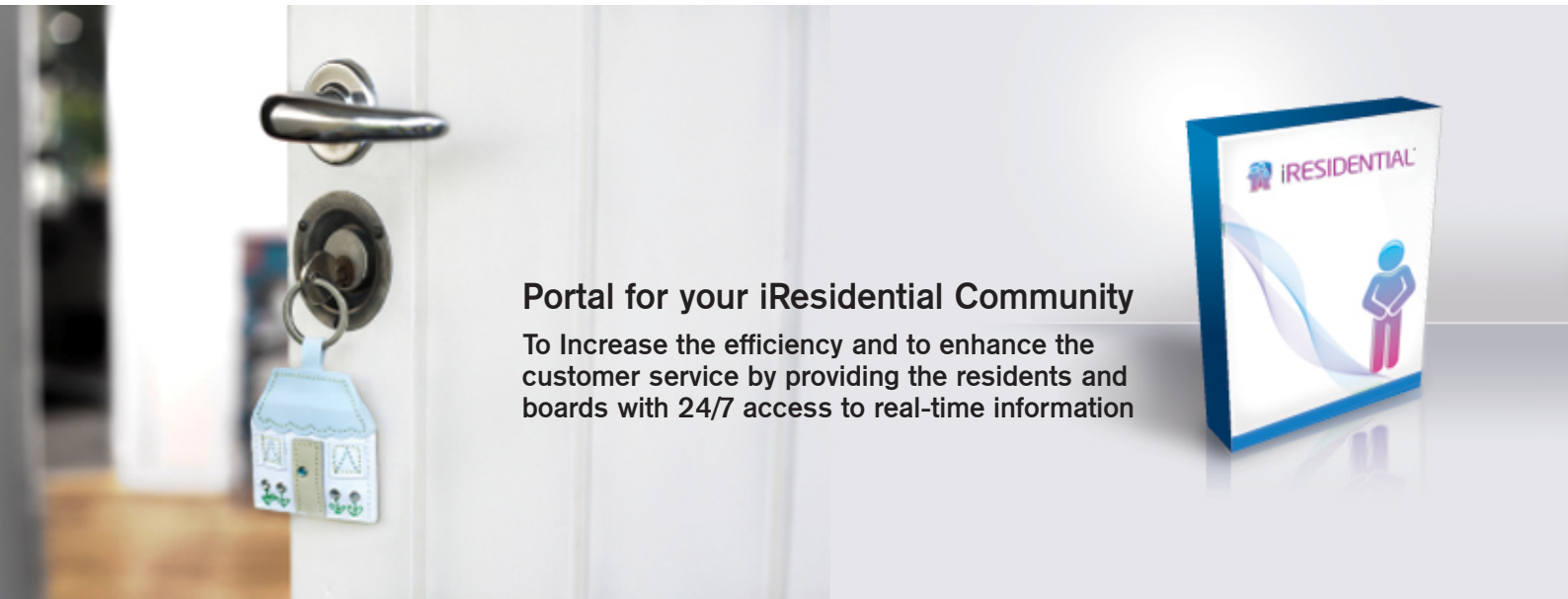# iRESIDENTIAL®

COMMUNITY PROPERTY PORTAL

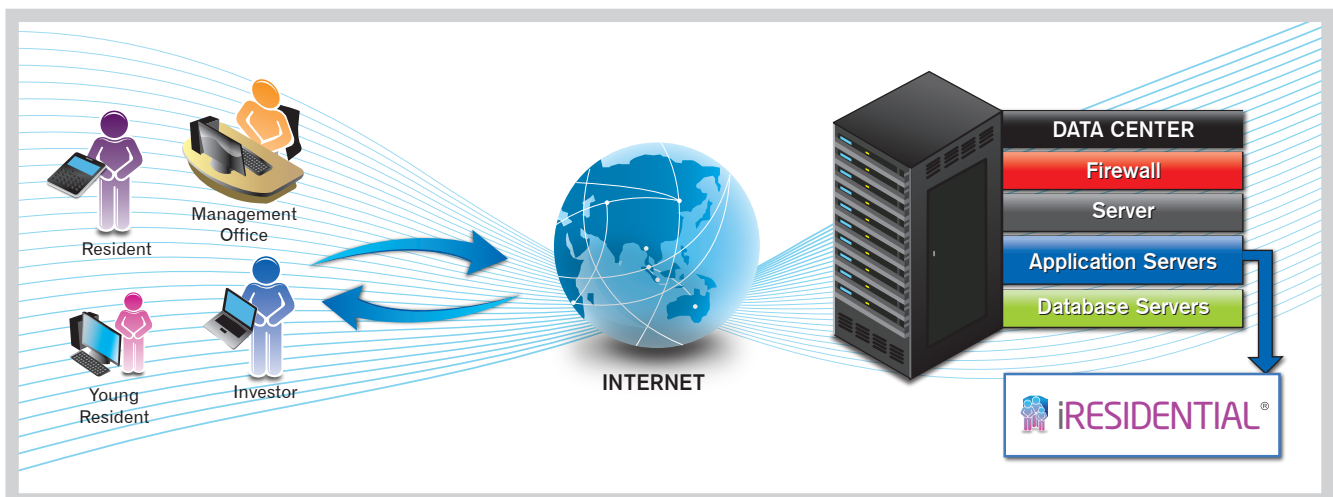### Portal for your iResidential Community

To Increase the efficiency and to enhance the customer service by providing the residents and boards with 24/7 access to real-time information

Demand for condominiums and gated communities are on the rise due to security and privacy concerns amongst residents/home buyers. A professional and efficient management office is a crucial factor that ensures that gated communities are well maintained and residents are well served.

iResidential provides the platform to allow management staff to communicate efficiently with residents, hence resolving issues in an effective manner. iResidential is a user-based system and requires login, thus only residents of the particular community are given access to the system.

With iResidential, management staff are able to perform efficiently and in turn, reduce the operating costs for the management office.

Resident

Management Office

Young Resident

Investor

INTERNET

DATA CENTER
Firewall
Server
Application Servers
Database Servers

iRESIDENTIAL®

Residents Front Portal

Announcements
- Allows office administrator to create, schedule & manage electronic announcements

Community Board
- Allows residents to post notes on a community board to share among the residents, upon approval
- Allows office administrator to manage & process postings

Residents Details & Billing Details
- Allows residents to manage their contact & monitor their billing details
- Allows residents to print out outstanding bills, transactions statement, invoices & receipts

Bookings Management
- Allows residents to check facilities availability and make booking online

Servicedesk
- Allows residents to raise & monitor requests online

Downloads
- Allows residents to download files & documents from management office
- Standard template storage

Appointment
- Whereby Residents/ Tenants will have to register any contractors (mandatory) or personal concern (free choice) that are coming into the Community to do work
- Daily the Administrator would just need to print the listing out and pass it to the Guardhouse to further verify the contractors or personal concern that are coming into the community as offering of further verification & security to the community

Services & Lifestyle
- Allows office administrator to upload useful links & telephone numbers for residents

Advertisement
- Advertisement opportunities for vicinity

Mobile Version
- Access the portal via Mobile Browser

Systems within Portal Backend

Reminders, Notifications & Monitoring
- Announcements
- Community Board
- Pending Tickets
- Pending Bookings
- Upcoming Environmental Schedules
- Upcoming Preventive Maintenance
- Upcoming contractor's Expiry

Properties Management
- Unit Management
- Parking Lot Management
- Equipments
- Facilities
- Assets

Announcement & Community Board Management

Security Management

Environmental Management

Inventories

Bookings Management

Servicedesk

Reports

Contractors Management

Billings
- Utilities & Maintenance
- Debt Recovery
- Import Billings Features

iResidential Portal-Template website
- Package A : Standard / Backend
- Reminders, Notification & Monitoring
- Booking Management
- Servicedesk
- Properties Management
- Billing – Import Feature
- Reports

Inclusive of 1st Year of:
Domain Registration
Hosting Registration
Package : LWH-Bronze - 5GB
Thawte SSL123 Certificate
- 256 bit encryption
- unlimited Free Reissues
- Thawte Trusted Site Seal

3rd Party Integration

Forum Integration
- ☑ Free Installation & Integration
- ☑ Does not include charges from the Forum Software provider (if any)

Payment Gateway Integration
- ☑ Free Integration
- ☑ Does not include charges from the Payment Gateway Solution provider (if any)

SMS Gateway Integration
- ☑ Free Integration
- ☑ Does not include charges from the SMS Gateway Solution provider (if any)

Now with GST Accounting

Customizable Portlets & Management Modules
With SOA Framework, iKonxept Portal Apps Suite integrates the back-end property management software to provide real-time management information and also the modules are modular and we can always carry out any customization suited to the needs.

Software-as-a-Service (SaaS)
With SaaS model, user can own a portal with minimal upfront costs. To start up, users have zero hardware fee to pay for, SaaS has predictable subscription pricing, which simplifies budgeting and forecasting

Custom Branding
Through a comprehensive branding of the users' portals, further strengthening of the corporate identity can be achieved. The user will have the decisions on the means to brand the offerings of the portal, from the domain and the color scheme to many other available features.